

Manual 4-Norms set by it for the discharge of its functions.

5.1 Please provide the details of the Norms/Standards set by the department for execution of various activities/programs.

The Drugs Control Department is an enforcement department which mainly enforces the provisions of the Drugs & Cosmetics Act, 1940 and Rules formed there under viz; Drugs Rules 1945, Medical Devices Rules, 2017 and Cosmetics Rules, 2020 apart from Drug Price Control Order, 1995 and Drugs and Magic Remedies (Objectionable Advertisements) Act, 1954, Drugs and Magic Remedies (Objectionable Advertisements) Rules 1955.

Under the said rules, various services are provided by the department as detailed below. Further, this department follows Delhi Government's Time bound Delivery of Services under e-Monitoring of Service Level Agreement (e-SLA) as per time bound against each service noted below:

S. No.	Services Provided	Time notified for disposal of Application
1.	Grant of Licence to chemist	35 Days
2.	Renewal (retention) of Licence	35 Days
3.	Change of Registered Pharmacist (Addition/Deletion)	35 Days
4.	Change of Competent Person (Addition/Deletion)	35 Days
5.	Grant of Licence for sale of Homeopathic Drug	35 Days
6.	Grant of Licence for sale of Schedule X Drug	35 Days
7.	Grant/Retention of Approval for Testing Laboratories	140 Days
8.	Grant/Retention of Licence for Manufacture of Cosmetics	45 Days
9.	Grant/Retention of Licence for Manufacture of Allopathic Drugs	140 Days
10.	Grant/Renewal of Licence for Blood Bank	140 Days
11.	Grant/Renewal of Licence for Medical Devices	45 Days (Class-A) 140 Days (Class-B)